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BLUE GIANT EQUIPMENT CORPORATION

June 1, 2009 Rev 1

## **Warranty Coverage Materials Handling Equipment**

Dear Valued Customer,

The following outlines the Warranty coverage for Materials Handling Equipment. This document, dated June 1, 2009, renders all previous versions and the Warranty coverage detailed therein, null and void. The Warranty will apply to all Materials Handling Equipment shipped from the Blue Giant factory after June, 1, 2009.

Thank You  
Warranty Administration Team

The Manufacturer's Warranty covers the following Product Classes, each of which is covered under special conditions where major components are concerned (if applicable) specific to each class.

Electric-powered Walkie Stacker  
Electric-powered Pallet Truck  
Manually-Propelled/Power Lift Stacker

### **BASE WARRANTY**

The manufacturer warrants to the original purchaser its Industrial Truck equipment to be free from defective material and workmanship under normal use. All warranty coverage is to commence from the date of receipt by first user or sixty (60) days after date of shipment from factory, whichever comes first. The said equipment must be properly operated and maintained, by trained personnel, in compliance with the manufacturer's recommendations with regards to rated capacities, duty cycle limitations, grade limitations and/or design specific application(s) agreed upon at the point of sale, in order to be entitled to the benefits of this warranty.

Pre-Delivery Inspection, adjustment, lubrication and other maintenance are not covered under this warranty and are the sole responsibility of the authorized dealer and/or end user. The Warranty Registration Form must be completed in full and returned to the manufacturer within sixty (60) days of receipt in order for the warranty to be deemed valid.

The manufacturer shall remedy any defects deemed covered under this warranty by replacing or repairing any defective equipment or parts while incurring reasonable expenses for all parts, labor and freight unless otherwise stated herein. Freight expenses for shipping repair/replacement parts will be incurred under conditions of standard



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shipping terms. Any overnight or special freight requirements will be billed to the end user, or authorized dealer/distributor as recognized by the manufacturer.

Any Original Equipment Manufactured (OEM) part that is replaced during the Warranty time period will be either; further covered for the remainder of the Warranty time period, or for a further 90 days; whichever is longer.

**WARRANTY TIME PERIODS:**

Parts or components which fail under normal usage and are proven to be defective will be deemed eligible for repair or replacement (providing no special conditions apply, as stated below) providing the failure occurs within the Warranty Time Period of a given Product Class as stated below.

Replacement parts will be supplied F.O.B. factory.

**Electric-powered Walkie Stacker**

**Drive Train** - Covered for one (1) year or the first 2000 hours of operation, whichever occurs first.

Components include: Transmission, brakes, drive motor (excluding brushes) and electronic speed controller.

**Hydraulics (Lift)** - Lift Hydraulic components are covered for parts, labor and freight, for the first six (6) months or the first 1000 hours of operation, whichever occurs first.

Components include: Lift motor (excluding brushes), pump, wiring harnesses, valves, oil seals, hydraulic cylinders, hydraulic hoses, SCR controls, lift chains, weldments and castings.

**High Wear** - High Wear components are covered for parts, labor and freight, for the first ninety (90) days or the first 500 hours of operation, whichever occurs first.

Components include: Drive and lift motor brushes, drive belt, contactors, switches, resistors, wheels, tires, bearings, bushings, axles, connectors, fasteners, and any parts not listed above.

**Batteries and Battery Chargers:** Covered only by the Battery and Battery Charger manufacturer's Warranty.

Date of Issue: 01/25/06

**Electric-powered Pallet Truck**

**Drive Train/Propulsion** - Covered for one (1) year or the first 2000 hours of operation, whichever occurs first.

Components include: Drive motor (excluding brushes), electronic speed controller, drive axle (excluding external brakes), and transmission including integral brakes.

**Hydraulics/Mechanical (Lift)** - Lift Hydraulic components are covered for parts, labor and freight, for the first six (6) months or the first 1000 hours of operation, whichever occurs first.



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Components include: Lift motor (excluding brushes), pump, wiring harnesses, valves, oil seals, hydraulic cylinders, hydraulic hoses, SCR controls, lift chains, weldments and castings.

**High Wear** - High Wear components are covered for parts, labor and freight, for the first ninety (90) days or first 500 hours of operation, whichever occurs first.

Components include: Drive and lift motor brushes, drive belt, contactors, switches, resistors, wheels, tires, bearings, bushings, axles, connectors, fasteners, and any parts not listed above.

**Batteries and Battery Chargers:** Covered only by the Battery and Battery Charger manufacturer's Warranty.

### **Manually Propelled/Power Lift Stacker**

**Structural (Lift)** - Covered for one (1) year or the first 2000 hours of operation, whichever occurs first.

Components include: Weldments, castings and lift chains.

**Hydraulics (Lift)** - Covered for the first six (6) months or the first 1000 hours of operation, whichever occurs first.

Components include: Lift motor (excluding brushes), pump, wiring harnesses, valves, oil seals, hydraulic cylinders, and hydraulic hoses.

**High Wear** - Covered for parts, labor and freight, for the first ninety (90) days or first 500 hours of operation, whichever occurs first.

Components include: Drive and lift motor brushes, contactors, switches, resistors, wheels, tires, bearings, bushings, axles, connectors, fasteners, and any parts not listed above.

**Batteries and Battery Chargers:** Covered only by the Battery and Battery Charger manufacturer's Warranty.

### **WARRANTY IS VOID IF:**

- 1) The Warranty Registration Form is not completed in full and returned to the manufacturer within sixty (60) days of receipt.
- 2) The original purchaser does not notify the manufacturer of the defect within ninety (90) days after the defect has been detected.
- 3) Equipment is modified in any manner not approved by the manufacturer.
- 4) Equipment has been operated:
  - beyond its rated capacity,
  - In excess of its determined duty cycle, or operated in excess of its determined maximum grade,
  - or combination of the above therein, which can directly be attributed to be the cause of failure.



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5) Equipment is used in abrasive or corrosive conditions, or conditions of excessive cold or moisture without having been factory specified to be engineered to withstand such conditions.

**THE FOLLOWING ARE NOT COVERED UNDER WARRANTY:**

- 1) Adjustments, including Pre-delivery Inspection. Adjustments are considered part of normal maintenance procedures.
- 2) Repairs required as a result of:
  - Failure to follow maintenance and/or lubrication procedures specified in the owner's manual.
  - Abuse, willful damage, accident, or neglect.
  - Shipping damage. (Claim must be made with the freight carrier.)

**THE MANUFACTURER DOES NOT ASSUME RESPONSIBILITY OR LIABILITY FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, OR FOR LOSS OF PROFIT OR DAMAGE TO TRADE OR BUSINESS WHICH RESULTS FROM THE EQUIPMENT.**

**THE ABOVE WARRANTIES ARE IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN.**