



85 Heart Lake Road South
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BLUE GIANT EQUIPMENT CORPORATION

Rev. May 2011

Warranty Coverage Loading Dock Equipment

Dear Valued Customer,

The following outlines the Warranty coverage for Loading Dock Equipment. This document, dated May 1, 2011, renders all previous versions and the Warranty coverage detailed therein, null and void. The Warranty will apply to all Loading Dock Equipment shipped from the Blue Giant factory after May 1, 2011.

Thank You
Warranty Administration Team

The Manufacturer's Base Warranty covers the following Product Classes, each of which is covered under additional warranties (if applicable) specific to each class.

Controls
Hydraulic Dock Leveler
Air Cylinder Dock Leveler
Air Bag Dock Leveler
Mechanical Dock Leveler
Vehicle Restraint
Edge-Of-Dock Leveler
Dock Lift (Elevating Dock)

BASE WARRANTY

The manufacturer warrants to the original purchaser its loading dock equipment to be free from defective material and workmanship under normal use for a period of 1 year (365 days). All warranty coverage is to commence from the date of receipt by the first user or sixty (60) days after date of shipment, whichever comes first. The said equipment must be properly installed, operated and maintained by trained personnel, and must be operated in compliance with the manufacturer's recommendations with regards to rated capacities, duty cycle limitations, grade limitations and/or design specific application(s) agreed upon in writing at the point of sale, in order to be entitled to the benefits of this warranty.



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Initial field set up, adjustment, lubrication and other maintenance are not covered under this warranty and are the sole responsibility of the end user. The Warranty Registration Form must be completed in full and returned to the manufacturer within sixty (60) days of receipt in order for the warranty to be deemed valid.

The manufacturer shall remedy any defects covered under this warranty by replacing or repairing at Blue Giant's discretion any defective equipment or parts while incurring reasonable expenses for all parts, labor and freight unless otherwise stated herein. Freight expenses for shipping repair/replacement parts will be incurred under conditions of standard Blue Giant shipping terms. Any overnight or special freight requirements will be billed to the end user or authorized dealer as recognized by the manufacturer.

Any Original Equipment Manufacturer (OEM) part that is replaced during the Base Warranty time period will be either: further covered for the remainder of the Base Warranty time period, or for a further 90 days: whichever is longer.

ADDITIONAL WARRANTY TIME PERIODS:

Parts or components which fail under normal usage and are proven to be defective will be deemed eligible for repair or replacement, (providing no special conditions apply, as stated below) providing the failure occurs within the Additional Warranty Time Period of a given Product Class as stated below. Replacement parts will be supplied EX WORKS factory.

Controls

Blue Genius™ Touch Controls - additional (2) years warranty parts only.

SP2 – additional (1) year warranty parts only.

SP1 – no further coverage beyond the base warranty.

Hydraulic Dock Leveler A-SERIES (HA, XDS) U-SERIES (HU, VU)

Structural -Covered for an additional (4) years structural, workmanship, for U-Series, and additional (9) years for A-Series following expiry of the Base Warranty time period.

- **Components include:** Deck, frame, support beams, lip and hinge. Freight is covered under the Base Warranty time period only.



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Hydraulics -Covered for an additional (1) year following expiry of the Base Warranty time

- **Components include:** Power pack motor, hydraulic pump, hydraulic hoses and hydraulic fittings.

Air Cylinder Dock Leveler U-SERIES (ACU)

Structural -Covered for an additional (4) years structural, workmanship, for U-Series following expiry of the Base Warranty time period.

- **Components include:** Deck, frame, support beams, lip and hinge.

Air System – covered for an additional (1) parts only.

- **Components include:** Compressor, Air cylinders. Air lines, Fittings, Cooler assy.

Air Bag Dock Leveler U-SERIES (ABU)

Structural -Covered for an additional (4) years structural, workmanship, for U-Series following expiry of the Base Warranty time period.

- **Components include:** Deck, frame, support beams, lip and hinge.

Springs are covered for an additional (4) years.

Air System – covered for an additional (1) parts only.

- **Components include:** parts only on blower assembly and inflatable air bag only. Labor, travel and freight covered under the base warranty period.

Mechanical Dock Leveler A-SERIES (MA)
C-SERIES (FMC)
U-SERIES (MU)

Structural -Covered for an additional (4) years structural, workmanship for C-Series and U-Series, and (9) years for A-Series following expiry of the Base Warranty time period.

- **Components include:** Deck, frame, support beams, lip and hinge. Freight is covered under the Base Warranty time period only.

Main Lift Springs -Covered for an additional (4) years following expiry of the Base Warranty time period -Parts only.

Parts and Labor: No further coverage beyond the Base Warranty time period for any components (including Options) not listed above.



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Edge-Of-Dock Leveler MDC SERIES (MDC-M, MDC-H)
MDX SERIES

Parts and Labor -No further coverage beyond expiry of the Base Warranty time period of (1) year parts, labor and freight.

Vehicle Restraint, Hydraulic (StrongArm™ SVR303)

Structural -Covered for an additional (4) years following the expiry of the warranty base time period.

- **Components include:** vehicle restraint body and locking arm (not including pins, bushings, cylinders and wearable items).

Labor, Travel and Freight -are covered under the warranty base time period only.

Hydraulics - (1) year additional full coverage. Additional (3) years further coverage (for parts only).

- **Components include:** Power pack motor, hydraulic pump, hydraulic hoses, hydraulic fittings, and cylinders.

Vehicle Restraint, Air (StrongArm™ SVR303A)

Structural -Covered for an additional (4) years following the expiry of the warranty base time period.

- **Components include:** vehicle restraint body and locking arm (not including pins, bushings, cylinders and wearable items).

Labor, Travel and Freight -are covered under the warranty base time period only.

Air System – covered for an additional (1) parts only.

- **Components include:** Compressor, Air cylinders. Air lines, Fittings, Cooler assy.

Vehicle Restraint, Hydraulic (TL85)

Structural -Covered for an additional four (4) years, parts only, following expiry of the Base Warranty time period.

- **Components include:** Vehicle restraint body and locking arm (not including pins, bushings, cylinder and wearable items).

Hydraulics -No further coverage beyond expiry of the Base Warranty time period for any components (including Options) not listed above.



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Parts and Labor: No further coverage beyond expiry of the Base Warranty time period for any components (including Options) not listed above.

Vehicle Restraint, Electrical (EVR)

Structural -Covered for an additional (4) years, parts only, following expiry of the Base Warranty time period.

- **Components include:** channel weldment, carriage weldment.

Electrical Components: An additional (1) year on the electric motor assembly.

Parts and Labor: No further coverage beyond expiry of the Base Warranty time period for any components (including Options) not listed above.

Vehicle Restraint, Mechanical (ML10)

Structural -Covered for an additional (4) years, parts only, following expiry of the Base Warranty time period.

- **Components include:** Vehicle restraint body and locking arm (not including pins, bushings and wearable items). Labor and freight are covered under the Base Warranty time period only.

Parts and Labor: No further coverage beyond expiry of the Base Warranty time period for any components (including Options) not listed above.

**Dock Lift (Elevating Dock) STATIONARY SERIES (ED)
SEMI-PORTABLE (S)**

Structural -Covered for an additional (4) years following expiry of the Base Warranty time period.

- **Components include:** Deck, scissor leg and frame assemblies, support beams, lip(s) and hinge(s). Freight is covered under the Base Warranty time period only.

Hydraulics -Covered for an additional (1) year following expiry of the Base Warranty time period.

- **Components include:** Power pack motor, hydraulic pump, hydraulic hoses and hydraulic fittings. Freight is covered under the Base Warranty time period only.

Parts and Labor: No further coverage beyond expiry of the Base Warranty time period for any components (including Options) not listed above.



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WARRANTY IS VOID IF:

- 1) The original purchaser does not notify the manufacturer of the defect within (30) days after the defect has been detected and repairs are not made to correct defect in a timely fashion.
- 2) Equipment is modified in any manner not approved by the manufacturer.
- 3) Equipment has been operated:
beyond its rated capacity,
 - in excess of its determined duty cycle,
 - or operated in excess of its determined maximum grade,
 - or combination of the above therein, which can directly be attributed to be the cause of failure.
- 4) Equipment is used in abrasive or corrosive conditions or conditions of excessive cold or moisture without having proper product specifications to withstand such conditions.
- 5) Warranty Registration Form is not completed and returned to the manufacturer within sixty (60) days of receipt.

THE FOLLOWING ARE NOT COVERED UNDER WARRANTY:

- 1) Adjustments, including initial field set-up. Adjustments are considered part of normal maintenance procedures.
- 2) Repairs required as a result of:
Failure to follow maintenance and/or lubrication procedures specified in the owner's manual.
Abuse, willful damage, accident, or neglect.
Shipping damage. (Claim must be made with the freight carrier.)
- 3) Fuses.

THE MANUFACTURER DOES NOT ASSUME RESPONSIBILITY OR LIABILITY FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, OR FOR LOSS OF PROFIT OR DAMAGE TO TRADE OR BUSINESS WHICH RESULTS FROM THE EQUIPMENT.
THE ABOVE WARRANTIES ARE IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN.